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Customer Experience Pop Up Event

System Wide • 06/08/22

Customer Experience Pop Up Event

HARTransit is assisting the Connecticut Department of Transportation (CTDOT) in the development of a Customer Experience (CX) Action Plan for public transportation. The intent of the plan is to collect information and feedback from passengers regarding their experiences with public transportation.

Wednesday, June 8, 2022

Pulse Point • Kennedy Ave, Danbury

3 PM - 5:30 PM

The information collected will be the center of the CX Action Plan. It will be used to identify and prioritize areas for improvement and outline future programs and investments.

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