



## **SweetHART**

**SweetHART provides transportation services for Seniors and Persons with a Disability. There are several SweetHART options:**

### **Dial-A-Ride**

Dial-A-Ride is a door-to-door transportation service for seniors age 65 or older and persons of any age with a mobility disability. Dial-A-Ride service is available in Danbury, Bethel, Brookfield, New Fairfield, Newtown and Ridgefield. Service polices and availability varies by town. [More Info>>](#)

### **Half Fare**

Half Fare is available to Seniors and Persons with a Disability. Just fill out an application for a SweetHART ID card and you can ride [CityBus](#) at half the cost. [Fare Info>>](#)

### **ADA Paratransit**

ADA Paratransit is a door-to-door transportation service for individuals of any age with a physical or cognitive disability that prevents them from using [CityBus](#). Trips that qualify as ADA Paratransit must have origins and destinations that are within the ADA service area, typically 3/4 of a mile of the CityBus system, and occur within the same hours of operation. ADA Paratransit service is available in Danbury, Bethel, Brookfield and New Milford. [More Info>>](#)

**Chose an Option. I am...**



**A Senior**

*applying for*

**Dial-a-Ride & Half Fare**

**Apply ▶**



**A Person with a Disability**

*applying for*

**ADA Paratransit**

**Apply ▶**



62 Federal Rd., Danbury, CT 06810 | 203.744.4070 | info@hartransit.com



**A Person with a Disability**

*applying for*

**Dial-a-Ride & Half Fare**

**Apply** ▶

**Dial-a-Ride and Half Fare for Seniors** [En español](#)> [Em português](#)>

**ADA Paratransit for Persons with a Disability** [En español](#)> [Em português](#)>

**Dial-a-Ride for Persons with Disabilities Application** [En español](#)> [Em português](#)>

**Cost (exact change required)**

\$1.00 – SweetHART One-Way

- \$3.00 – ADA priority trips
- \$4.00 – Same day trips



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## **To purchase SweetHART Passes**

[SweetHART Fares Information >>](#)

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## **Apply to Ride**

The first step to using SweetHART is completing an application. Applications are available in the links above, or call 203-744-4070 to request one by mail. Partially completed applications will not be accepted.

Application may be faxed, mailed or emailed to [info@hartransit.com](mailto:info@hartransit.com). Make sure the copy of your identification is legible and do not send originals to our office. Partially completed applications will not be accepted.

Mail to: 62 Federal Road, Danbury CT 06810

## **SweetHART Contact Information**

**Phone: 203-744-4070**

- Press 2 for Cancellations, Confirmations & Will Calls (Medical Trips Only)
- Press 3 for Reservations
- Press 6 for Lost & Found.
- Press 7 for Pass Sales and Schedule Information.
- Press 8 for Certification Questions & Customer Comments.
- Ext. 232 for ADA Next Day Reservations on Weekends & Holidays.



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**Fax: 203-744-0764**

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[SweetHART Videos>](#)

View informative videos covering how to register, make redervations and ride.

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Click below to see a printable detailed document on **SweetHART Dial-a-Ride** policies:

[What is SweetHART Dial-a-Ride Service?>](#) [En español>](#) [Em português>](#)

Click below to see a printable detailed document on **SweetHART ADA Paratransit** policies:

[What is SweetHART ADA Paratransit Service?>](#) [En español>](#) [Em português>](#)

### **Weather Alerts**

HARTransit may curtail SweetHART operations if travel conditions are unsafe.

HARTransit will call any passengers affected by a cancellation of service and offer early return trips for riders transported prior to the onset of unsafe conditions.

For service cancellation announcements, please listen to

WLAD (800AM / 94.1FM)



62 Federal Rd., Danbury, CT 06810 | 203.744.4070 | [info@hartransit.com](mailto:info@hartransit.com)

WDAQ (98.3 FM)

or call the HARTransit office: 203.744.4070



For the latest information follow HARTransit on [Twitter](#) ▶